

# After School Care Transportation



## Terms & Conditions 2024-2025



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## Definition of After School Care transport service

Amforca-Sport, Big Ben Kids Scheveningen, Zein the Maples, Zein the international school, The Hungry mind, Villa bloom works together with a certified community taxi Company called Achttax, which provides an After School Care transport service at the end of the day.

### Afternoon, pick up from the After school care companies

We will pick up the different After School Care companies at:

- Zein the Maples at 17:00
- Amforca-Sport at 17:15
- Big Ben Kids Scheveningen at 17:30
- Zein the international school at 17:15
- The Hungry mind 17:20
- Villa bloom at 17:25

## Fees & Invoicing

The service we provide is for a minimum of 2 month. Within the After School Care transport service there is a possibility to choose one fixed day or multiple fixed days.

Individual invoices will be issued covering the period from the start date of service to the end of the school year.

Invoices can be paid in two way:

- Paid in full within 21 days then there is a payment discount of 1% is
- Monthly payments according to the number of days per month. The monthly payments must be paid before the 25th of the previous month.

If we do not receive your payment, your child's place on the bus cannot be guaranteed. Failure to pay the bus fee will result in legal proceedings against the debtor.

Invoices are based on the number of days on which service will be running and equate to the following daily charges:

- **The fee for the After School Care transport service for students residing in The Hague Municipality is € 14.04 per child per day.**
- **Outside this region buses are available on demand. Prices will vary depending on number of students and distance.**
- **When you have 2 children of yourself using this service per bus, a discount will be given of 5%.**
- **When you have 3 or more children of yourself using this service per bus, a discount will be given of 10%.**

**All above prices are exclusive 9% V.A.T.**

Invoices must be paid on receipt to the following bank account:

**Name of Bank: ING Bank**

**IBAN: NL40INGB 0667405666**

**BIC: INGBNL2A**

**Made Payable to: Achttax B.V.**

All payments should clearly display invoice en debtor number.

## **Pandemic**

When the government closes the schools due a pandemic. We will only refund the bus fee after we have been fully compensated by the government.

## **Application and Entry Process After School Care transport service**

Applying for the After School Care transport service is done at: <http://www.achttax.nl/after-school-care-service.html>

When completing your application for bus transport, routes and pick up times are then established. Achttax may change the routes at its sole discretion.

After completing the route, achttax will let the parent and after school care companies know who the driver is and on which bus the child(ren) are in.

Availability of a place on the service will be at the sole discretion of the Taxi bus company and will be communicated via e-mail or phone. Once a place is offered and accepted by the family, invoices will be sent home.

## **Availability of Places on the After School Care transport service**

Applying for service does not guarantee that the service will be offered or is available. The transport service is not subsidized by government fees, so certain minimum numbers are required for any given route to operate. A minimum of 5 students per bus is required. Places for students who apply will be confirmed based upon availability.

## **Routing**

Achttax always reserves the right to change bus and pick-up time once accepted, because of newcomers / leavers during the schoolyear.

## **Withdrawal from Bus Service**

Withdrawal of a student from the bus service must be given in writing by a minimum of 30 days. If accepted, you will receive a confirmation of terminating the Contract.

## **End of day**

In the afternoon the children will be collected by the driver at the after school care company.

For children under the age of 12, **a person must be at home to receive the children at drop off time.** The driver will ensure children enter the house, or in the case of an apartment or BSO go through the first closed door. They are not allowed to leave children under the age of 12 unattended at the door. After the child is handover to an adult or is true the first closed door, our responsibility ends. If children under the age of 12 are allowed a key this must be notified to Achttax in writing, so a note may be made on the bus register.

### **Unscheduled changes to Daily Service**

If the student will not be using either pick up or return transport service on any given day, it is the responsibility of the parents to contact the Taxi company. This can be done by e-mail or through our website or leaving a message on the answering machine.

When moving house, you must inform us 10 working days in advance.

### **Withdrawal of Place**

Achttax reserves the right to withdraw a student from the bus service:

- If the student is repeatedly late or keeps the bus waiting.
- If the student does not strictly follow the code of conduct detailed below.
- If parents are repeatedly absent at the scheduled drop off time.
- If invoice is not paid in full according to the above terms.

### **Code of Conduct**

The following code of conduct must be always adhered to ensure the safety of all students on the bus.

1. Students must always obey the driver's instruction.
2. The school rules, as they apply while on school grounds, also apply in the bus.
3. While on the bus students must always wear their seatbelts.
4. Students are to remain seated while the bus is in motion and must not stand until the bus comes to a complete stop.
5. Food and Drink cannot be consumed on the bus.
6. Students may not open a window without the driver's permission.
7. School bags must be kept on the floor, not worn, or placed on seats.
8. Personal belongings must be always kept out of the aisles.
9. Students should wait well back from the roadway until the bus has come to a complete stop.
10. Students must enter and exit the bus in an orderly fashion.
11. Students are not allowed to open the doors of the bus; this is the responsibility of the driver.
12. At the end of the school day secondary students are to report to the driver promptly.
13. Students must demonstrate respectful behaviour to other riders on the bus and to the driver. Reports of misbehaviour will be followed up.
14. If you take or use any electronic device on the bus, then this is at your own risk. Achttax will not be responsible for any damages.
15. Bullying in the bus is not allowed. If bullying occurs, the school will be informed.
16. It is forbidden to take photos and sound and film recordings in the bus of the passengers and driver.

## **The 6 Golden Rules**

1. Stay in your seat always.
2. Keep your seatbelt on
3. Use quiet voices
4. Do what the driver tells you, he or she oversees the bus.
5. Say Thank You to the driver when you get off the bus.
6. Wait until you get home before eating and drinking.

## **Special Situations Procedure**

If grievance arises regarding bus drivers or routing, parents should contact Achttax directly via email to [planning@achttax.nl](mailto:planning@achttax.nl) copying the school in any communication.

Families and riders are reminded that After School Care companies serves as liaison with Achttax to aid in coordinating service but is not responsible for routing decisions, pick up times and financial matters.

## **Taxibus Company Information**

Achttax is a taxibus company that was established over 55 years ago. It has a quality label that is tested every year. This test contains the age and (cosmetic) state of the buses. Of course, the buses have an M.O.T. every year.

It also means that all drivers have an annual first-aid test and an extra education on all the developments at Achttax that year. Every driver has, besides of course a driving license, a "taxi card". This "taxi card" is achieved by passing an exam for both theory and a practical exam for taxi drivers. It also means that his/her health is checked, and A certificate of good conduct is issued by the Ministry of Security and Justice.

## **Privacy rules**

1. Achttax B.V. shall process the provided Personal Data and further necessary information only within the framework of the transport agreement between parties, and not use it for any other purpose or in any other way than for the purpose for which the Personal Data have been provided or have become known to us.
2. Achttax B.V. will under no circumstances provide The Personal Data to a Third Party unless this exchange takes place on behalf of Achttax B.V. in the context of the execution of the Agreement or when it is necessary to comply with a legal obligation.
3. Achttax B.V. will process the Personal Data properly, carefully, transparently and in agreement with applicable laws and regulations. After termination of the transport contract, all Personal Data will be deleted after the legal storage period.

## **Contact Information**

### **Main Contact**

Achttax Contact Information:

e-mail: [planning@achttax.nl](mailto:planning@achttax.nl)

Telephone: 070-3839696

[www.achttax.nl](http://www.achttax.nl)